



Coordinated Entry Workgroup
November 18, 2024/2pm
Location: ACCESS – Olsrud Room

AGENDA

- **Minutes Approval** – 5 minutes
- **Case Conferencing Check-in**
 - **The list of data points**
 - **Update on flow of case conferencing**
 - **to include check-in on the previously referred cases to each agency**
 - **base number of cases form the list on open/available slots for each agency and total slots associated with the grant**
 - **Continue discussion of any remaining cases from the list of – 50 names for now – to update CES records and discuss barrier removal opportunities.**
 - **Emphasizes the need/importance of the CoC or CES targeted ROI to allow other service providers to join the sessions.**
- **Confirmed Policy Updates/follow ups from last meeting 10/21/24**
 - **Adjust to No Wrong Door approach**
 - “Meaning anyone who does use HMIS, will add people to the coordinated entry list, and those that don’t, can give the contact information, address, and hours of operation of the providers who do.”
 - Melanie asked ComWx to rewrite the paragraph from policy manual about how ComWx can receive referrals
 - Melanie and Nancy suggest that we use the no wrong door approach but that we list the prioritized population targeted agencies.
 - ? Agencies that assess and add into CES would be added to CES website and the policy manual and/or Keep an active list of resource agencies available in a central location but do not try to add all ‘access points’ or resources to the policy since they can change – requiring a policy update each time. ?
 - Agreed that we’ll remove the first two paragraphs under ACCESS Points.
 - ?Considering adding lists of places that could be referrals and/or formal access points like Medford Livability team, food pantry network, etc. – Also question about whether the policy manual is best for this or website that can be readily updated?
 - Tina and Megan mentioned the HUD requirement about access points being well-advertised. Megan mentioned 211 is likely most wide advertisement of access points for RRH
 - Melanie agreed that we’ll want to update the website with all access points as well, and there is a policy about affirmative access and marketing and discusses

how we ensure that services are advertised to all populations and how to apply etc. – follow up on this? With ACCESS marketing?

- **Continue Policy Review – starting with Affirmative Marketing...**

Next Meeting: 12/16/24 - Zoom