



**Jackson County Continuum of Care
Performance and Evaluation Workgroup Meeting
9/17/2024**

Minutes by Devin Flores

In attendance:
Noah Werthaiser, Nancy Fadling, Devin Flores, Cole Smith, Cheryl Hurd, Tina Stevens, Tanner South, Delcia Dillard, George Jarvis, Sean Fletcher
<input type="checkbox"/> Yes Would you like a spot on the upcoming agenda? <input type="checkbox"/> No

- 1) **Call to Order:** Meeting was called to order by Noah Werthaiser at 3:02 pm

- 2) **Introductions**
 - a) The group was invited to start the meeting with discussion about their takeaways and thoughts from the CoC Board meeting that occurred earlier in the day.

- 3) **Homeless Service Types and Performance Measures**
 - a) The group collaborated on defining each of the 7 HMIS Performance Measures that were outlined at the CoC presentation earlier in the day
 - i) While defining these performance measures, the group also discussed how each one can possibly be tracked and documented.
 - b) The 7 HMIS Performance Measures are:
 - i) Job and Income Growth
 - ii) Number of People Experiencing Homelessness
 - iii) Successful Placement into Permanent Housing
 - iv) Return to Homelessness
 - v) Homeless Prevention
 - vi) Reduced Length of Homelessness
 - vii) Number of Individuals Experiencing Homelessness for the First Time

- 4) **Performance Measures by Program**
 - a) After discussing how each performance measure could be tracked and documented, the group began to discuss which performance measures would be necessary and apply to different program types.
 - i) Permanent Supportive Housing system performance measures include: return to homelessness, homeless prevention, job and income growth, length of episode.
 - ii) Rapid Rehousing system performance measures include: job and income growth, successful placement into permanent housing, homeless prevention, length of episode, number of people homeless for the first time.

- iii) Transitional Housing system performance measures include: job and income growth, number of unhoused people, successful placement into permanent housing, return to homelessness, homeless prevention (through progressive case management), length of episode, number of persons homeless for the first time.
- iv) Supportive Services system performance measures include: job and income growth, number of unhoused people, successful placement into permanent housing, return to homelessness, homeless prevention, length of episode, number of persons homeless for the first time.
- v) Outreach and Assessment system performance measures include: number of unhoused people, length of episode, number of persons homeless for the first time.
- vi) Emergency Shelter system performance measures include: job and income growth, number of unhoused people, successful placement to permanent housing, length of episode, number of persons homeless for the first time.

5) **Adjournment:** adjourned the meeting at 4:35 pm