



**Jackson County Continuum of Care  
Performance and Evaluation Workgroup Meeting  
August 3, 2024**

**Minutes by Devin Flores**

<b>In attendance:</b>
Noah Werthaiser, Nancy Fadling, Devin Flores, Cole Smith, Cheryl Hurd, Jamie Gatewood, Tina Stevens, Tanner South, Amanda Doemland, Cheryl Hurd, Delcia Dillard, George Jarvis
<input type="checkbox"/> Yes      Would you like a spot on the upcoming agenda? <input type="checkbox"/> No

- 1) **Call to Order:** Meeting was called to order by Noah Werthaiser at 10:35 am
  
- 2) **Introductions**
  - a) The group was invited to do a 2-word check in to share how they are feeling about the upcoming week.
  
- 3) **Rating and Ranking Policy and Procedures**
  - a) Noah Werthaiser shared the draft of the new Rating and Ranking Policies and Procedures. Noah opened discussion with the group to collaborate on revising and updating the document.
  - b) Noah introduced each section and its contents to the group for discussion.
    - i) The group discussed adding verbiage to the document that would make it clear that this document is for all applications, except for CoC Collaborative applications.
    - ii) The group determined that there should be clear definitions to ensure that information is easily understood by applicants, as well as including a timeline outlined within the policies and procedures.
      - (1) Noah to follow up
  - c) The changes that the group made will be updated in the document, then sent to the group.
  
- 4) **Consider Recommendations for Standard System Performance Measures**
  - a) Noah discussed the “Recommendations for Standard Performance Measures” document, which shows the ways that we would determine a program’s success.
    - i) This is for reviewing programs while they are in process, not for the rating and ranking process. It is also narrative based.
  - b) The group discussed the timeline presented in the document, and how fast that timeline is.
    - i) Noah clarified that many programs are now following a Housing First framework, allowing for participants to be housed quickly, with housing stability work happening once the individual is housed.
    - ii) The timeline can still be increased and updated in the document.
  - c) There was a group discussion about how to measure success post program exit.

- i) Currently, this is identified based on those who do not complete program and/or those who re-submit for services. This is not an entirely accurate way to identify program success.
- ii) The group had an idea that tracking could possibly be done through landlord engagement.
  - (1) An ROI would need to be signed by participant at program exit, allowing us to contact their landlords.
  - (2) This information would only tell us if the individual is still in the home and may not give us some needed information that the individual could give us.
- iii) The group will be leaving the wording for this section more vague for now, allowing us time to consider the options for this.
- d) In this session, the group updated the policy through the “Housing Stability Post-Exit” section. For the next meeting, we will continue the review from the “Data Quality” section

**5) CoC Collaborative Application**

- a) Noah made an announcement that the Notice of Funding has been drafted for the CoC Collaborative Application.
  - i) This workgroup will be reviewing and possibly revising the notice.

**6) Time did not allow for Homeless Service Program Types presentation.**

**7) Next Steps:**

- a) Group to continue reviewing the “Recommendations for Standard System Performance Measures” document, and make revisions as needed.
- b) Noah to upload Homeless Service Program Types presentation to the CoC Google Drive.

**8) Adjournment:** adjourned the meeting at 12:04pm.

**Next Meeting:**           **9/17/2024 at 3 pm.**